

Instructions for Completing the E-ZPass Business Application

PART 1. COMPANY INFORMATION – (Page 2)

Clearly print information on the Business Account Application. If you are opening a Business Account under a company name, the name of the account must be the full legal company name. If you are an individual opening a Business Account because you need five or more transponders, please fill in your name under "Billing Contact." Whether you are a company or an individual opening a Business Account you must select a four-digit Personal Identification Number (PIN). Your PIN will be used for identification purposes to access email statements or use the automated telephone system. Please record your PIN here and retain it for future reference:

PART 2. VEHICLE INFORMATION – (Pages 3 & 4)

Please provide the following requested information for each vehicle that you want on your E-ZPass Maryland Business Account on the Vehicle Information Forms.

Page 3 – For Two-Axle Vehicles

Clearly print the license plate number, year, make, state of registration and the vehicle reference number (refer to vehicle reference chart on pages 6 & 7). Circle the transponder type you are requesting and, if applicable, record the transponder number(s) of any Pre-Owned E-ZPass Maryland Transponders you are applying to your Business Account. Circle "NONE" for vehicles you are adding to your Business Account, but do not require a transponder at this time. Check the box under the plan you want for each transponder circled. DO NOT select any plans for vehicles where you circled "NONE" for transponder type. The Business Standard Plan is for general use at Maryland toll facilities; the Baltimore Region, Bay Bridge, Bay Bridge Shoppers, and the Nice Bridge plans are trip based discount plans; and the Hatem Choice B Plan provides unlimited trips on the Hatem Bridge. Refer to E-ZPass Maryland Plans on page 5 for plan explanations. All two-axle discount plans are transponder specific.

Box A - Total Number of Interior Windshield Transponders

Add the number of transponders that have "Windshield" circled. Enter the total in Box A.

Box B - Total Number of Exterior License Plate Transponders

Add the number of transponders that have "License Plate" circled. Enter the total in Box B.

Box C - Total Number of Pre-Owned E-ZPass Maryland Transponders

Add the number of Pre-Owned Transponders circled. Enter the total in Box C.

Box D - Total Number of Hatem Bridge Choice B Plans

Add the number of Hatem Choice B plans checked. Enter the total in Box D.

Page 4 – For Three or More Axle Vehicles

Clearly print the license plate number, year, make, state of registration, vehicle reference number (refer to vehicle reference chart on pages 6 & 7), and the number of axles on the vehicle. Circle the transponder type you are requesting and, if applicable, record the transponder number(s) of any Pre-Owned E-ZPass Maryland Transponders you are applying to your Business Account. Circle "NONE" for vehicles you are listing but do not require a transponder at this time.

Box E - Total Number of Axles

Add the "Number of Axles" column for all of the vehicles listed. Enter the total in Box E.

Box F - Total Number of Interior Windshield Transponders

Add the number of transponders that have "Windshield" circled. Enter the total in Box F.

Box G - Total Number of Interior CVISN Transponders

(CVISN (Fusion) transponders are for the E-Screening program)

Add the number of transponders that have "CVISN" circled. Enter the total in Box G.

Box H - Total Number of Exterior Roofmount Transponders

Add the number of transponders that have "Roofmount" circled. Enter the total in Box H.

Box I - Total Number of Exterior License Plate Transponders

Add the number of transponders that have "License Plate" circled. Enter the total in Box I.

Note: Do not order windshield transponders for vehicles that have flat, perfectly vertical windshields or for vehicles which have any metal hanging over the windshield (i.e., visor, storage rack, boom or crane). If your vehicle fits this description, you must order an exterior transponder.

PART 3. PRE-PAYMENT CALCULATION – (Page 2)

To open a Business Account, you must make an initial payment that includes the purchase of transponders, if applicable; an advance toll payment, which is calculated by each transponder for two-axle vehicles and for each axle for three or more axle vehicles; and the annual plan fee for Hatem Choice B Discount Plan(s), if selected. E-ZPass Maryland Business Account holders will be enrolled in the Post-Usage Discount Plan and

the Supplemental Rebate Plan for vehicles with five (5) or more axles. The Post-Usage Discount Plan is account specific and is based on all transponders used on the Business Account at eligible facilities, for five (5) or more axle vehicles. The Supplemental Rebate Plan is transponder specific and is based on the number of trips used by a single transponder at eligible facilities, for five (5) or more axle vehicles. For more information on these discount plans, please refer to E-ZPass Maryland Business Plans on page 5.

TRANSPONDER COSTS

Box 1 Number of Interior Windshield and Exterior License Plate Transponders. Add Boxes A and B on page 3 and the Boxes F and I on page 4. Enter that total in Box 1 (Boxes A+B+F+I = Box 1).

Box 2 Multiply the number in Box 1 by \$9.00. Enter that amount in Box 2.

Box 3 Number of Exterior Roofmount Transponders. Enter in Box 3 the total found in Box H on page 4.

Box 4 Multiply the number in Box 3 by \$33. Enter that amount in Box 4.

Box 5 Number of CVISN (Fusion) Transponders. Enter in Box 5 the total found in Box G on page 4.

Box 6 Multiply the number in Box 5 by \$40. Enter that amount in Box 6.

Box 7 Transponder Cost. Add Boxes 2, 4 and 6. Enter that total amount in Box 7.

ADVANCE TOLL PAYMENT

Box 8 Add Boxes A, B, and C on page 3. Enter that total in Box 8.

Box 9 Multiply Box 8 by \$25. Enter that amount in Box 9.

Box 10 Enter in Box 10 the total found in Box E on page 4.

Box 11 Multiply Box 10 by \$25. Enter that amount in Box 11.

Box 12 Advance Toll Payment Amount. Add the totals from Boxes 9 & 11. Enter that amount in Box 12.

Box 13 Transponder Cost. Enter in Box 13 the amount from Box 7.

Box 14 Advance Toll Payment Amount. Enter in Box 14 the amount from Box 12.

Box 15 Hatem Choice B Plan(s) Payment Amount. Enter the number from Box D on page 3.

Box 16 Multiply Box 15 by \$10. Enter that amount in Box 16.

Box 17 Total Initial Pre-Payment. Add the totals from Boxes 13, 14, and 16. Enter that amount in Box 17.

PART 4. PAYMENT METHOD – (Page 2)

• OPTION 1: CREDIT CARD REPLENISHMENT

There are many advantages to opening and replenishing your E-ZPass Maryland Business Account with a credit card:

- It's easy. There's no need to worry about a separate E-ZPass payment.
- It's automatic. As long as your credit card account is in good standing and updated credit card information including expiration dates are provided to E-ZPass Maryland, your account balance will never be depleted.

To replenish by credit card, place a check mark in the box to the left of "Option 1" of Part 4 and provide a valid credit card number, type, expiration date, and signature.

• OPTION 2: CHECK OR CASH REPLENISHMENT

To open and replenish your account by check or cash, select Option 2 of Part 4. Cash payments must be made in person at an E-ZPass Maryland Stop-In Center. Checks must be made payable to "E-ZPass Maryland" and may be mailed with your application to E-ZPass Maryland, P.O. Box 17600, Baltimore, MD 21297-7600. Cash and check payments must be for the amount shown in Box 17 of Part 3.

PART 5. CUSTOMER AGREEMENT – (Page 2)

This section must be signed by a duly authorized representative of the company.



BUSINESS ACCOUNT APPLICATION

E-ZPass Maryland Service Center
PO Box 17600
Baltimore, MD 21297-7600

- For individuals requiring five or more transponders.
 - For company-owned or leased passenger and commercial vehicles (i.e. cars, trucks, tractor trailers, tandem trailers, etc.)
 - For INSTRUCTIONS on completing this application, please see page 1.
- ** NOTE: You must select a four-digit PIN to access email statements or to use the automated telephone system.**

Revised 12/2011

PART 1. Company Information			Personal Identification Number (PIN)		
Company Name (Full Legal Name) (Leave Blank, if the account is for an individual requesting 5 or more E-ZPass Transponders)			**See Note Above		
"Doing Business As" Name (If Applicable) (Leave Blank if this account is for an individual requesting 5 or more E-ZPass Transponders)			Email Address		
Business MVA Number	Owner's Driver's License Number		Owner's Date of Birth		
Billing Contact Last Name	First Name		Phone Number () ()	Fax Number () ()	
Billing Address			City	State	Zip Code
Additional Contact (Required) Last Name	First Name		Phone Number () ()	Fax Number () ()	
Shipping Contact (if different from above) Last Name	First Name		Phone Number () ()	Fax Number () ()	
Shipping Address			City	State	Zip Code
I would like to receive my statement: (choose one) <input type="checkbox"/> Email (monthly) must provide email address <input type="checkbox"/> U.S. Mail (monthly) <input type="checkbox"/> Do Not Send Statement (I agree to monitor my account activity online at www.ezpassmd.com)					
Challenge Question (Please select ONE challenge question and provide the answer. The challenge question is used for account verification purposes when speaking to representatives by telephone or at an E-ZPass Maryland Stop-In Center). <input type="checkbox"/> First School Attended? <input type="checkbox"/> First School Teacher? <input type="checkbox"/> Favorite Pet's Name? <input type="checkbox"/> Place of Birth? <input type="checkbox"/> City you grew up in? Answer:					

PART 2. VEHICLE INFORMATION
 Complete the attached vehicle information forms (Pages 3 and 4) before completing Part 3. List all vehicles even though you may not be ordering transponders for them at this time. Refer to page 1 for instructions on completing Pages 3 and 4.

PART 3. PRE-PAYMENT CALCULATION

Transponder Cost For New Transponders	Advance Toll Payment	Total Initial Pre-Payment
$\boxed{1} \times \$9 = \boxed{2}$ Number of Interior Windshield and Exterior License Plate Transponders (Box 1 = Total of Boxes A & B on page 3 and Boxes F + I on page 4)	For two-axle vehicles: (Refer to worksheet on Page 3)	Transponder Cost (Box 13 = Total from Box 7) $\boxed{13}$
$\boxed{3} \times \$33 = \boxed{4}$ Number of Exterior Roofmount Transponders (Box 3 = Total from Box H page 4)	$\boxed{8} \times \$25 = \boxed{9}$ (Box 8 = Total of Boxes A, B, and C on Page 3)	Advance Toll Payment Amount (Box 14 = Total from Box 12) $\boxed{14}$
$\boxed{5} \times \$40 = \boxed{6}$ Number of Interior CVISN (Fusion) Transponders (Box 5 = Total from Box G on page 4)	For three or more axle vehicles: (Refer to worksheet on page 4)	Hatem Bridge Choice B Plan(s) Payment Amount (Refer to worksheet on Page 3, Box D)
Transponder Cost (Box 7 = Box 2 + Box 4 + Box 6) $\boxed{7}$ (No Cost for Pre-Owned Maryland Transponders)	$\boxed{10} \times \$25 = \boxed{11}$ (Box 10 = Total number of axles from Box E on Page 4)	$\boxed{15} \times \$10 = \boxed{16}$
	Advance Toll Payment Amount (Box 12 = Box 9 + Box 11) $\boxed{12}$	Total Initial Pre-Payment (Box 17 = Box 13 + Box 14 + Box 16) $\boxed{17}$

PART 4. PAYMENT METHOD (Check one option) There is a \$1.50 monthly account maintenance fee associated with maintaining an E-ZPass Maryland account. The \$1.50 monthly account maintenance fee is waived on E-ZPass Maryland accounts that use Maryland Toll facilities three or more times in the previous month.

<input type="checkbox"/> Option 1 – Credit Card with Automatic Replenishment (The EZ Way to Pay) Credit Card Number: _____ / _____ / _____ / _____ Expiration Date: _____ / _____ Credit Card Type (check one): <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express <input type="checkbox"/> Discover I authorize E-ZPass Maryland to charge my credit card immediately for the total amount shown in Box 17 of Part 3 above and to replenish my account automatically by charging my credit card whenever my account balance is approximately 25 percent of my replenishment amount. I understand and agree that such charges will continue until my E-ZPass Maryland account is terminated or until I revoke this authorization in writing. Should I require a replacement transponder, or incur an administrative fee, I authorize E-ZPass Maryland to charge my credit card the appropriate amount incurred under the terms of my agreement. Cardholder Signature Required _____ Date _____	<input type="checkbox"/> Option 2 – Check or Cash Replenishment Make checks payable to E-ZPass Maryland and mail with this application to the E-ZPass Maryland Service Center, P.O. Box 17600, Baltimore, MD 21297-7600. You may make cash payments in person at one of the E-ZPass Maryland Stop-In Centers. Replenishment payments are required whenever your account balance is approximately 50 percent of your replenishment amount. Your replenishment amount will be set to approximately one-month's level of actual toll usage. DO NOT MAIL CASH.
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PART 5. CUSTOMER AGREEMENT

I am the (title) _____ and the duly authorized representative of _____ and that I possess the legal authority to enter into this Agreement on behalf of myself and the business for which I am acting. By completing this application, making any **required** payment and signing below, I agree to comply with the **E-ZPass Maryland Business Account Terms and Conditions** established for the use of E-ZPass. I understand that E-ZPass will allow me to make electronic payments on E-ZPass equipped facilities and that, for each use, the amount will be deducted from my E-ZPass account. I have read, understood, and agree to abide by the **E-ZPass Maryland Business Account Terms and Conditions** set forth in this Application and Customer Agreement. I agree to monitor my account balance online at www.ezpassmd.com or by calling the Customer Service Center at 1-888-321-6824.

 Authorized Signature Required

 Printed Name of Person Authorized to Sign

 Title

 Date

TWO-AXLE VEHICLES ONLY

List all two-axle vehicles that may be used under this *E-ZPass* Maryland Business Account even if you are not requesting a transponder for the vehicle at this time. Attach photocopies of this sheet if more space is needed. vehicle type selected from the Vehicle Reference Chart should be the most common configuration of that vehicle. **If your license plate information changes, please visit our website at www.ezpassmd.com or contact the *ZPass* Maryland Customer Service Center at 1-888-321-6824 immediately to avoid unpaid toll transactions.**

Vehicle Information (Please Print Clearly)					Vehicle Reference # (From Vehicle Reference Chart, Pages 6 & 7)	You Must Circle ONLY ONE Type of Transponder, or None, For Each Vehicle					You must check at least one discount plan for <i>E-ZPass</i> transponder added to your Business Ac (do not select any if "None" is circled in the r				
Vehicle #	License Plate Number	Year	Make	State		Interior Transponder	Exterior Transponder	Pre-Owned Transponder	Pre-Owned <i>E-ZPass</i> Maryland Transponder Number*	None	Business Standard	Baltimore Region	Bay Bridge	Bay Bridge Shoppers	Nice Bridge
1						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20						Windshield	License Plate	Pre-Owned		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

***If you are adding Pre-Owned *E-ZPass* Maryland Transponders to your Business Account, we recommend you visit an *E-ZPass* Maryland Stop-In Center to ensure each transponder is programmed for the appropriate number of axles for the vehicle to which it will be assigned.**

	Total # of transponders circled	Total # of transponders circled	Total # of transponders circled	
Totals:	A	B	C	Total:

VEHICLES WITH THREE OR MORE AXLES ONLY

List all commercial vehicles that may be used under this *E-ZPass* Maryland Business Account even if you are not requesting a transponder for the vehicle at this time. Attach photocopies of this sheet if more space is needed. The type selected from the Vehicle Reference Chart should be the most common configuration of that vehicle. **If your license plate information changes, please visit our website at www.ezpassmd.com or contact the *E-ZPass* Customer Service Center at 1-888-321-6824 immediately to avoid unpaid toll transactions.**

Vehicle #	Vehicle Information (Please Print Clearly)				Vehicle Reference # (From Vehicle Reference Chart)	Number Of Axles	You Must Circle <u>ONLY ONE</u> Type of Transponder, or None, For Each Vehicle						
	License Plate Number	Year	Make	State			Interior Transponders		Exterior Transponders		Pre-Owned Transponder	Enter Pre-Owned <i>E-ZPass</i> Maryland Transponder Number*	None
1							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
2							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
3							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
4							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
5							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
6							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
7							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
8							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
9							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
10							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
11							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
12							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
13							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
14							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
15							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
16							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
17							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
18							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
19							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
20							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None

***If you are adding Pre-Owned *E-ZPass* Maryland Transponders to your Business Account, we recommend you visit an *E-ZPass* Maryland Stop-In Center to ensure each transponder is programmed for the appropriate number of axles for the vehicle to which it will be assigned.**

	Total # of axles	Enter below the total number of transponders circled for each type				
Totals:	E	F	G	H	I	

E-ZPass Maryland Business Plans

TWO-AXLE VEHICLES

FIVE OR MORE AXLE VEHICLES

Business Standard Plan Option

The Business Standard Plan allows you to enroll in the *E-ZPass* program and pay the *E-ZPass* Maryland toll rate at all *E-ZPass* Maryland toll facilities. *E-ZPass* Maryland customers will receive a 10% discount off the two-axle cash rate at all Maryland facilities except the Intercounty Connector MD/200. **No minimum use is required.** All plans are subject to annual fees, account fees and prepaid toll deposits where applicable. This plan does not apply to the Thomas J. Hatem Memorial Bridge Choice A Discount Plan.

Discount Plan (for two-axle vehicles)

The *E-ZPass* Maryland discount plan(s) listed below, allow frequent commuters discount rates at selected facilities. When you enroll in at least one of the discount plans, **except for the Hatem Bridge Choice A Plan**, the Standard Plan will automatically apply at all other discount eligible *E-ZPass* Maryland toll facilities. **ALL** two-axle discount plans are transponder specific. Plans **CANNOT** be shared between transponders.

Plan cycles begin when first used and end after 45* days or when all trips are used, whichever comes first. The account is charged the discounted toll rate for trips that are recorded using the transponder. Unused trips in a Discount Plan **ARE NOT** refundable.

***William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan is valid for 90 days. Plan cycles do not apply to the Thomas J. Hatem Memorial Bridge Discount Plans, Choice A or Choice B.**

Discount Plan Options (two-axle vehicles)

Baltimore Region Discount Plan (Fort McHenry Tunnel, Baltimore Harbor Tunnel, Francis Scott Key Bridge, John F. Kennedy Memorial Highway and Thomas J. Hatem Memorial Bridge)

Pay \$.75 per trip for 50 trips that are valid for 45 days. Because tolls are only collected in one direction at the JFK Highway and Hatem Memorial Bridge, two trips are deducted for each passage.

William Preston Lane, Jr. Memorial (Bay) Bridge Discount Plan: Pay \$1.00 per trip for 25 trips that are valid for 45 days.

William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan: Pay \$2.00 per trip for 10 trips that can be used Sunday through Thursday and are valid for 90 days.

Governor Harry W. Nice Memorial Bridge Discount Plan: Pay \$1.00 per trip for 25 trips that are valid for 45 days.

Intercounty Connector (ICC) / MD200: No discount plans available.

Thomas J. Hatem Memorial Bridge Discount Plans: Both Plans Are Effective February 1, 2012, or the date of purchase, whichever is later.

Choice A: An *E-ZPass* account with all transponders on it being valid at **ONLY** the Hatem Bridge. This plan applies only to two-axle vehicles, and includes unlimited trips; however the transponder must be properly mounted in the vehicle. A renewal notice will be mailed 45 days prior and a reminder notice will be mailed 15 days prior to your annual renewal date. The plan must be renewed annually for it to remain effective by visiting a Maryland *E-ZPass* Maryland Stop-In-Center or via the internet at www.ezpassmd.com. This plan is subject to a flat annual fee. There are NO account fees, prepaid toll deposits or account statements associated with this plan. You will not be eligible for other Maryland discount plans.

Choice B: This Hatem discount plan is attached to a specific transponder, for two-axle vehicles only, and includes unlimited trips; however, the transponder must be properly mounted in the vehicle. A transponder with this plan is valid anywhere *E-ZPass* is accepted. A renewal notice will be mailed 45 days and a reminder notice will be mailed 15 days prior to your annual renewal date; for credit card replenishment customers the renewal will automatically occur 30 days prior to the expiration date; for check or cash customers payment must be made at any *E-ZPass* Maryland Stop-In-Center or via the internet at www.ezpassmd.com.

Discount Plans

E-ZPass Maryland business account holders will be enrolled in the Post-Usage Discount Plan for vehicles with five (5) or more axles; and the Supplemental Rebate Plan for vehicles with five (5) or more axles. Discounts for both plans are credited to accounts thirty (30) days after completion of a cycle.

Post-Usage Plan

The Post-Usage Discount Plan is **account specific** and is based on all transponders used on the account at eligible facilities, for five (5) or more axle vehicles. After the plan is added to your account, the cycle begins on the date of the first toll transaction and runs for thirty (30) days thereafter (e.g. you open an account on 11/3/11 your five-axle vehicle uses an eligible facility on 11/6/11 it will run 12/6/11, 1/5/12, etc.) Calculation of the post-usage discount is based on the following and does not include any applicable fees that may have been deducted from your account during the calculation period. Effective January 1, 2012.

\$150.00 to \$1,999.99 of toll usage – 10 percent discount
\$2,000.00 to 7,500.00 of toll usage – 15 percent discount
Over \$7,500.00 of toll usage – 20 percent discount

Supplemental Rebate Plan

The Supplemental Rebate Plan is **transponder specific** and is based on the number of trips used by a single transponder at eligible facilities, for five (5) or more axle vehicles. The cycle begins when you open your account and runs to the corresponding day each subsequent month (e.g. you open an account on 11/3/11 it will run 12/3/11, 1/3/12, etc.). Because tolls are only collected in one direction at the John F. Kennedy Memorial Highway, Thomas J. Hatem Memorial Bridge, Governor Harry W. Nice Memorial Bridge and the William Preston Lane, Jr. Memorial (Bay) Bridge, one trip on these facilities will be counted as two trips. Effective January 1, 2012.

60-79 trips per transponder – 5 percent discount
80-99 trips per transponder – 10 percent discount
100 or more trips per transponder – 15 percent discount

Eligible Facilities

The following Maryland toll facilities are eligible for the Post-Usage Discount Plan and the Supplemental Rebate Plan: Baltimore Harbor Tunnel, Fort McHenry Tunnel, Francis Scott Key Bridge, Governor Harry W. Nice Memorial Bridge, John F. Kennedy Memorial Highway, Thomas J. Hatem Memorial Bridge, and William Preston Lane, Jr. Memorial (Bay) Bridge.

** IMPORTANT INFORMATION **

Account updates and inquiries may be made at www.ezpassmd.com, by phone at 1-888-321-6824, or by visiting a Stop-In Center to:

- Review account information regularly.
- Update vehicle and credit card information to **prevent unpaid tolls and fees.**
- Update demographic information to ensure that mailings and other communication reach you.
- Report any lost or stolen transponder.
- For *E-ZPass* Maryland Stop-In Center hours and locations visit the website or call the Customer Service Center number listed above.

Please mount your transponder in accordance with the instructions provided by *E-ZPass* Maryland. If your transponder is not properly mounted, you may incur a higher toll rate that will be posted to your account; you will be responsible for paying the higher toll rate.

If your transponder is properly mounted, and your account is in good standing, but one or more of the following circumstances occur:

- toll rates posted to your account higher than the plan(s) you are enrolled in are being deducted from your account;
- you have received a Notice of Toll(s) Due;
- you have received an "Invalid Tag" message on the patron display; or
- you are not receiving a green light in staffed toll lanes.

Call the Customer Service Center at 1-888-321-6824 or visit one of the Stop-In Centers for assistance.

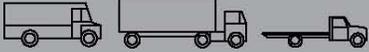
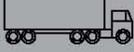
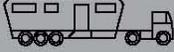
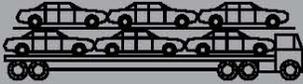
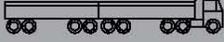
Please obey all posted speed limits at all toll plazas. You must come to a complete stop in staffed toll lane, and proceed only on a green signal.

VEHICLE REFERENCE CHART



Use this chart to determine the appropriate vehicle reference number required for each vehicle.
Insert the vehicle reference number on pages 4 and 5 for each vehicle you are requesting a transponder for.

TYPE AND DESCRIPTION OF VEHICLE	Vehicle Ref. #	TYPE AND DESCRIPTION OF VEHICLE	Vehicle Ref. #
AUTOMOBILE/SPORT UTILITY VEHICLE		BUSES (Seating 16 + passengers)	
This type also includes taxis, ambulances, hearses and limo's seating less than 10 passengers.		2 axles, 4 tires (up to 7,000 lbs.)	392
2 axles, 4 tires (up to 7,000 lbs.)	72	2 axles, 4 tires (over 7,000 lbs.)	394
3 axles, 6 tires (up to 7,000 lbs.)	76	2 axles, 6 tires (up to 7,000 lbs.)	393
MOTORCYCLE		2 axles, 6 tires (over 7,000 lbs.)	395
2 axles, 2 tires (up to 7,000 lbs.)	136	3 axles, 6 tires (up to 7,000 lbs.)	396
2 axles, 3 tires (includes trikes or a sidecar up to 7,000 lbs.)	140	3 axles, 6 tires (over 7,000 lbs.)	398
PICK-UP TRUCK (For other trucks see reverse side)		3 axles, 8 or 10 tires (up to 7,000 lbs.)	397
2 axles, 4 tires (up to 7,000 lbs.)	200	3 axles, 8 or 10 tires (over 7,000 lbs.)	399
2 axles, 4 tires (over 7,000 lbs.)	202	4 axles, 8 tires (up to 7,000 lbs.)	400
2 axles, 6 tires (up to 7,000 lbs.)	201	4 axles, 8 tires (over 7,000 lbs.)	402
2 axles, 6 tires (over 7,000 lbs.)	203	4 axles, 10 or more tires (up to 7,000 lbs.)	401
3 axles, 6 tires (up to 7,000 lbs.)	204	4 axles, 10 or more tires (over 7,000 lbs.)	403
3 axles, 6 tires (over 7,000 lbs.)	206	RECREATIONAL VEHICLE (RV) OR MOTOR HOME	
3 axles, 8 or 10 tires (up to 7,000 lbs.)	205	2 axles, 4 tires (up to 7,000 lbs.)	456
3 axles, 8 or 10 tires (over 7,000 lbs.)	207	2 axles, 4 tires (over 7,000 lbs.)	458
PASSENGER/CARGO VAN (Seating 1-9 passengers)		2 axles, 6 tires (up to 7,000 lbs.)	457
2 axles, 4 tires (up to 7,000 lbs.)	264	2 axles, 6 tires (over 7,000 lbs.)	459
2 axles, 4 tires (over 7,000 lbs.)	266	3 axles, 6 tires (up to 7,000 lbs.)	460
2 axles, 6 tires (up to 7,000 lbs.)	265	3 axles, 6 tires (over 7,000 lbs.)	462
2 axles, 6 tires (over 7,000 lbs.)	267	3 axles, 8 or 10 tires (up to 7,000 lbs.)	461
3 axles, 6 tires (up to 7,000 lbs.)	268	3 axles, 8 or 10 tires (over 7,000 lbs.)	463
3 axles, 6 tires (over 7,000 lbs.)	270	4 axles, 8 tires (up to 7,000 lbs.)	464
3 axles, 8 or 10 tires (up to 7,000 lbs.)	269	4 axles, 8 tires (over 7,000 lbs.)	466
3 axles, 8 or 10 tires (over 7,000 lbs.)	271	4 axles, 10 or more tires (up to 7,000 lbs.)	465
MINIBUS/TEAM VAN/STRETCH LIMO'S (Seating 10-15 passengers)		4 axles, 10 or more tires (over 7,000 lbs.)	467
2 axles, 4 tires (up to 7,000 lbs.)	328	Note: • The weight limit of 7,000 lbs. noted throughout this CHART reflects the gross vehicle weight (GVW) on the vehicle registration. • Other trucks and tractor trailer combinations are listed on the reverse side. • Should your vehicle not conform to one of the descriptions listed, contact the E-ZPass Service Center at 1-888-321-6824.	
2 axles, 4 tires (over 7,000 lbs.)	330		
2 axles, 6 tires (up to 7,000 lbs.)	329		
2 axles, 6 tires (over 7,000 lbs.)	331		
3 axles, 6 tires (up to 7,000 lbs.)	332		
3 axles, 6 tires (over 7,000 lbs.)	334		
3 axles, 8 or 10 tires (up to 7,000 lbs.)	333		
3 axles, 8 or 10 tires (over 7,000 lbs.)	335		

TYPE AND DESCRIPTION OF VEHICLE	Vehicle Ref. #	TYPE AND DESCRIPTION OF VEHICLE	Vehicle Ref. #
TRUCKS 		TRACTOR TRAILER COMBINATION* 	
2 axles, 4 tires (up to 7,000 lbs.) 2 axles, 4 tires (over 7,000 lbs.) 2 axles, 6 tires (up to 7,000 lbs.) 2 axles, 6 tires (over 7,000 lbs.) 3 axles, 6 tires (up to 7,000 lbs.) 3 axles, 6 tires (over 7,000 lbs.) 3 axles, 8 or 10 tires (up to 7,000 lbs.) 3 axles, 8 or 10 tires (over 7,000 lbs.) 4 axles, 8 tires (up to 7,000 lbs.) 4 axles, 8 tires (over 7,000 lbs.) 4 axles, 10 or more tires (up to 7,000 lbs.) 4 axles, 10 or more tires (over 7,000 lbs.) 5 axles, 10 tires (up to 7,000 lbs.) 5 axles, 10 tires (over 7,000 lbs.) 5 axles, 12 or more tires (up to 7,000 lbs.) 5 axles, 12 or more tires (over 7,000 lbs.) 6 axles, 12 tires (up to 7,000 lbs.) 6 axles, 12 tires (over 7,000 lbs.) 6 axles, 14 or more tires (up to 7,000 lbs.) 6 axles, 14 or more tires (over 7,000 lbs.) 7 axles, 14 tires (up to 7,000 lbs.) 7 axles, 14 tires (over 7,000 lbs.) 7 axles, 16 or more tires (up to 7,000 lbs.) 7 axles, 16 or more tires (over 7,000 lbs.)	520 522 521 523 524 526 525 527 528 530 529 531 532 534 533 535 536 538 537 539 540 542 541 543	3 axles (trailer less than or equal to 48') 4 axles (trailer less than or equal to 48') 5 axles (trailer less than or equal to 48') 6 axles (trailer less than or equal to 48') 7 axles (trailer less than or equal to 48') 3 axles (trailer over 48') 4 axles (trailer over 48') 5 axles (trailer over 48') 6 axles (trailer over 48') 7 axles (trailer over 48')	719 723 727 731 735 783 787 791 795 799
		TRACTOR/MOBILE HOME COMBINATION* 	
AUTO TRANSPORTER* 		TANDEM TRAILER COMBINATION* (TRACTOR WITH 2 TRAILERS) 	
3 axles (under 65') 4 axles (under 65') 5 axles (under 65') 6 axles (under 65') 7 axles (under 65') 4 axles (over 65') 5 axles (over 65') 6 axles (over 65') 7 axles (over 65')	591 595 599 603 607 659 663 667 671	5 axles, 2 trailers ea. ($\leq 28 \frac{1}{2}'$) 6 axles, 2 trailers ea. ($\leq 28 \frac{1}{2}'$) 7 axles, 2 trailers ea. ($\leq 28 \frac{1}{2}'$) 8 axles, 2 trailers ea. ($\leq 28 \frac{1}{2}'$) 9 axles, 2 trailers ea. ($\leq 28 \frac{1}{2}'$) 10 axles, 2 trailers ea. ($\leq 28 \frac{1}{2}'$) 5 axles, 1 trailer ea. ($\leq 28 \frac{1}{2}'$) 6 axles, 1 trailer ea. ($\leq 28 \frac{1}{2}'$) 7 axles, 1 trailer ea. ($\leq 28 \frac{1}{2}'$) 8 axles, 1 trailer ea. ($\leq 28 \frac{1}{2}'$) 9 axles, 1 trailer ea. ($\leq 28 \frac{1}{2}'$) 10 axles, 1 trailer ea. ($\leq 28 \frac{1}{2}'$) 5 axles, 2 trailers ea. ($> 28 \frac{1}{2}'$) 6 axles, 2 trailers ea. ($> 28 \frac{1}{2}'$) 7 axles, 2 trailers ea. ($> 28 \frac{1}{2}'$) 8 axles, 2 trailers ea. ($> 28 \frac{1}{2}'$) 9 axles, 2 trailers ea. ($> 28 \frac{1}{2}'$) 10 axles, 2 trailers ea. ($> 28 \frac{1}{2}'$)	855 859 863 867 871 875 983 987 991 995 999 1003 919 923 927 931 935 939

*All vehicles in this type are classified as having dual rear wheels and a Gross Vehicle Weight (GVW) greater than 7,000 lbs.

E-ZPass[®] MARYLAND BUSINESS ACCOUNT TERMS AND CONDITIONS

These terms and conditions, together with your *E-ZPass* Maryland Application ("Application"), constitute your *E-ZPass* Maryland Agreement ("Agreement"). *E-ZPass* is a multi-state system, which includes *E-ZPass*, *E-ZPass* Plus, and other tolling facilities ("Facilities"). *E-ZPass* Maryland has various agreements with other tolling entities to allow electronic financial transactions to be recorded by an *E-ZPass* transponder or other toll collection means and processed through an *E-ZPass* account. In Maryland, this system is operated by the Maryland Transportation Authority ("Authority"). Please read these terms and conditions and keep them for your records. When you open your *E-ZPass* Maryland Account ("Account") you are agreeing to the following:

I. GENERAL CONDITIONS

- a) Failure to comply with this Agreement may result in any or all of the following: unpaid toll transactions, suspension of your Account, Account closure, additional fees, fines, non-renewal or suspension of your motor vehicle registration and referral to the State of Maryland Central Collection Unit ("CCU").
- b) You shall not assign the obligations or benefits of this Agreement to anyone else.
- c) You are responsible for maintaining your Account and for monitoring your Account balance and activity.
- d) You must approach and pass through *E-ZPass* toll lanes at the posted speed limit. Failure to obey the posted speed limit may result in suspension of your Account or Account closure.
- e) In staffed toll lanes, you shall come to a complete stop and proceed only on a green signal unless otherwise directed, even if your vehicle is equipped with an *E-ZPass* transponder.
- f) You shall comply with all applicable traffic laws, regulations, signs, signals and directions of Authority employees, agents and law enforcement officers.
- g) *E-ZPass* Maryland may deny any Application at any time because of outstanding unpaid tolls and fees or the submission of false information.
- h) You acknowledge and understand that you and your vehicle may be videotaped and/or digitally photographed while you are on Authority property and other Facilities that have an agreement with *E-ZPass* Maryland and/or accept *E-ZPass*. You expressly understand that the Authority and other Facilities monitor the use of the transponder for the purpose of toll collection, traffic monitoring and detecting violations of this Agreement.
- i) You authorize *E-ZPass* Maryland to process through your Account, the payment of tolls and fees incurred from the use of Facilities of other tolling entities that have entered into agreements with the Authority.

II. YOUR ACCOUNT

- a) **You agree to inform *E-ZPass* Maryland of any changes to your Account. Failure to keep your Account up-to-date may result in unpaid tolls and additional fees. The following information must be kept current:**
 1. Name(s) on the Account;
 2. Address;
 3. Telephone number;
 4. E-mail address;
 5. Vehicle information (license plate number and State, make, model, and year);
 6. Expiration date of credit card account, or change in credit card number;
 7. Payment method; and
 8. Driver's license number and state of issuance or Federal Tax ID Number.
- b) You must maintain a positive Account balance to cover applicable charges to your Account. Applicable tolls will be deducted from your Account each time the transponder or a registered vehicle is used. *E-ZPass* Maryland also may deduct from your Account any applicable fees. (See XV. Schedule of Fees.) You may contest the imposition of charges or fees verbally or in writing to the *E-ZPass* Maryland Service Center. Such contention must be made within one hundred twenty (120) days from the date the transaction is posted to your Account.
- c) No interest will be paid on any funds held in your Account.
- d) You may be charged a monthly account maintenance fee based on your usage of *E-ZPass* Maryland toll facilities in the preceding month. On a monthly basis, *E-ZPass* Maryland will review your toll usage from the previous month. If your Account indicates two or less *E-ZPass* Maryland toll facility transactions, the monthly account maintenance fee will be charged. If your Account reflects three or more *E-ZPass* Maryland toll facility transactions, the monthly account maintenance fee will be waived. The fee, if charged, will be deducted from your prepaid toll balance.
- e) If you choose, you may receive a periodic statement, as selected on your Application. If there is no activity on your Account during the applicable period covered by such statement, you will not receive a statement.

- f) You may be charged a fee for any request to retrieve a statement. Statements more than one (1) year old are not available.
- g) You agree that sending information via mail or email to the address on your Application or to an address that you subsequently provide to *E-ZPass* Maryland constitutes notice to you of the tolls, fees or charges owed, changes to account terms and conditions, and of any determination by *E-ZPass* Maryland of any submitted dispute of tolls and fees.

III. ACCOUNT AGREEMENT MODIFICATIONS

E-ZPass Maryland may change the terms and conditions of this Agreement at any time by advance notice. These terms and conditions will be effective on November 1, 2011. If you do not agree to accept the new terms and conditions, you must close your Account prior to the effective date of the new terms and conditions. The invalidity of any of the terms and conditions of this Agreement shall not affect the enforceability of any other terms and conditions of this Agreement, which shall remain in full force and effect.

IV. ABOUT YOUR TRANSPONDER(S)

- a) **You agree to correctly mount, display and use the transponder in accordance with the instructions provided by *E-ZPass* Maryland.** Do not mount the transponder in any location that could interfere with your visibility or ability to operate your vehicle. Failure to mount the transponder correctly may hinder toll collection, may result in a higher toll rate being deducted from your Account, and may subject you to a fee, forfeiture of the transponder, and/or Account closure.
- b) A nonrefundable fee will be charged for each transponder issued to your new Account or to an existing *E-ZPass* Maryland Account, unless you are using a previously-owned transponder, in which case no fee will be charged.
- c) A defective transponder may be replaced with a similar unit within the transponder's warranty period if the transponder has not been damaged, defaced, or improperly used as determined by *E-ZPass* Maryland. However, if *E-ZPass* Maryland determines the transponder has been damaged, defaced, or improperly used, a nonrefundable fee will be charged for a replacement transponder. The warranty period begins on the date of issuance of the transponder to the first owner and is based upon the transponder's model.
- d) You may use the transponder only with the vehicle(s) specifically registered on your Account.
- e) You must surrender the transponder(s) immediately upon request by *E-ZPass* Maryland personnel or law enforcement officers and in accordance with Section VII. Unpaid Toll Transactions.
- f) When you use the transponder or any vehicle registered on your Account at any Facilities, you authorize *E-ZPass* Maryland to debit your Account for such use.
- g) If you use the transponder at Facilities outside of Maryland, you are subject to the laws and regulations governing such use.
- h) Transactions in which the transponder is not read may result in a higher toll rate being deducted from your Account.
- i) If your transponder is lost or stolen, you will not be liable for transponder use that occurs after you notify *E-ZPass* Maryland verbally, in writing, or via the website of the loss or theft of your transponder. If a replacement transponder is requested, a nonrefundable fee will be charged for the replacement.
- j) If you no longer wish to use a transponder issued to your Account, you may return the transponder to *E-ZPass* Maryland for proper disposal. If you are returning your transponder and closing your Account, refer to the Termination section of this Agreement for voluntary Account closure instructions.

V. ACCOUNT PAYMENTS AND REPLENISHMENT

- a) You must pay a minimum advance toll payment or replenishment amount, which is a prepayment to your Account, sufficient to pay Account charges for a one-month period of time.
- b) Advance toll payments are not available for use from your Account until twenty-four (24) hours after replenishment for in-State use and forty-eight (48) hours after replenishment for out-of-State use.
- c) *E-ZPass* Maryland will perform an Account analysis on all new Accounts thirty-five (35) days from the first transponder use and every ninety (90) days thereafter. If your average monthly usage, within a ninety (90) day period, is above or below your replenishment amount, *E-ZPass* Maryland will automatically adjust your replenishment amount to approximate one-month's level of use. You will be notified after this change is made to your replenishment amount.
- d) You agree to replenish your Account by this amount when your Account balance decreases to or falls below the minimum balance specific to the Account plan you selected in your Application.
- e) You may choose to replenish your Account in one of the following ways:

1. By credit card. You may authorize *E-ZPass* Maryland to charge your credit card automatically for all charges to your Account; or you may authorize a one-time online credit card payment via the website at www.ezpassmd.com, at an *E-ZPass* Maryland Stop-In Center, by telephone, or by mail;
 2. By check or money order made payable to *E-ZPass* Maryland. Your payment may be sent by mail or made at an *E-ZPass* Maryland Stop-In Center; or
 3. By cash payment in U.S. dollars in person at an *E-ZPass* Maryland Stop-In Center. DO NOT SEND CASH BY MAIL OR LEAVE CASH IN A DROP BOX.
- f) You may have more than one replenishment transaction within a one-month period based upon your usage.
- g) A returned check fee will be charged for each check returned to *E-ZPass* Maryland unpaid by your bank. (See Section XV. Schedule of Fees.)

VI. DISCOUNT PLANS

Two-Axle Vehicle Plans

E-ZPass Maryland 2-axle vehicle discount plans are linked to a specific transponder assigned to your Account. Only trips taken using a transponder specifically associated with a valid discount plan will be debited from your Account at the discounted toll rate. All *E-ZPass* Maryland discount plans are time sensitive. The value of the trips not used within the discount plan cycle will be debited from your Account ten (10) days after the plan cycle ends and will be reflected on your statement. If the transponder is not read, a toll rate higher than the discount plan rate will be deducted from your Account. Discount plans are not eligible for refunds.

Three and Four-Axle Vehicles (Effective January 1, 2012)

No discount plans are available.

Five or More Axle Vehicle Plans (Effective January 1, 2012)

E-ZPass Maryland business Account holders will be enrolled in the post-usage discount plan and the supplemental rebate plan for vehicles with five or more axles. These discount plans only apply to eligible *E-ZPass* Maryland Facilities.

Please refer to *E-ZPass* Maryland plans for specific information.

VII. UNPAID TOLL TRANSACTIONS

- a) Unpaid toll transactions will occur:
1. When the transponder is used, and the Account has a negative balance or the Account has been suspended or closed;
 2. When the transponder is used after it has been reported lost or stolen; or
 3. When the transponder is not read for any reason, including improper mounting to your vehicle and is used in a vehicle that is not listed on your Account.
- b) Unpaid toll transactions:
1. Will be sent by mail to the registered owner of the vehicle on a Notice of Toll(s) Due;
 2. Will be charged to the registered owner of the vehicle;
 3. Will be charged the video toll rate for the vehicle class for each unpaid toll transaction;
 4. May incur administrative fees for each unpaid toll transaction;
 5. May be assessed civil penalties allowed by law for each unpaid toll transaction;
 6. May result in suspension or closure of your Account, at which time you will be required to stop using the transponder(s) and should begin paying cash for your toll usage;
 7. May result in the Authority instructing the Motor Vehicle Administration ("MVA") to not renew or to suspend the vehicle registration for non-payment or chronic unpaid toll transactions. The MVA charges the registered owner an additional administrative fee for each suspension or non-renewal; and
 8. May result in the Authority referring the registered owner to CCU for collection of unpaid tolls and fees. CCU assesses a collection fee in addition to the amount referred for collection.
- c) Unpaid tolls and fees may be deducted directly from your Account by *E-ZPass* Maryland.
- d) You may contest the imposition of tolls and fees verbally or in writing to *E-ZPass* Maryland. If any tolls or fees are adjusted, your Account balance will be adjusted by the appropriate amount.

VIII. DISPUTES

You hereby authorize *E-ZPass* Maryland to decide in the first instance every question or dispute arising from, under, in connection with or related to this Agreement, including, without limitation, the imposition of tolls, fees, or other charges incurred, applied or stated for the use or misuse of your transponder or Account.

IX. TERMINATION

- a) In order to terminate this Agreement and voluntarily close your Account, you may:
1. Access your *E-ZPass* Maryland Account at www.ezpassmd.com and submit a request stating your intent to close your Account and terminate this Agreement;
 2. Send a written request stating your intent to close your Account and terminate this Agreement;
 3. Visit an *E-ZPass* Maryland Stop-In Center and request to close your Account and terminate this Agreement; or
 4. Contact the *E-ZPass* Maryland Service Center at 1-888-321-6824 and request to close your Account and terminate this Agreement.
- b) Additionally, you **shall**:
1. Pay all amounts owed to *E-ZPass* Maryland, including:
 - a. Pending toll transactions;
 - b. Unused discount plan activity;
 - c. Negative Account balance;
 - d. Unpaid tolls and fees; and
 - e. Other Account related fees, as applicable.
 2. Stop using your Account as it is no longer valid for any toll activity throughout the entire *E-ZPass* system.
- c) If the financial settlement results in a positive Account balance, a refund will be issued. If a negative Account balance results, a letter showing the balance due will be sent to you for payment. Discount plans are not eligible for refunds. Refunds are sent within thirty (30) days of Account termination in accordance with a) and b) above.
- d) *E-ZPass* Maryland may terminate this Agreement and close your Account at any time and for any reason, including inactivity.
- e) You may return your transponder(s) to *E-ZPass* Maryland for proper disposal since it contains a lithium battery. If you do not return your transponder to *E-ZPass* Maryland for proper disposal, you are responsible for consulting federal, state and local waste regulations to determine appropriate disposal options.

X. GOVERNING LAW

This Agreement shall be governed by and construed in accordance with the laws of the State of Maryland.

XI. COLLECTION OF EXPENSES

You agree to pay all costs, including attorneys' fees, incurred by *E-ZPass* Maryland and all entities providing *E-ZPass* services to collect any funds, including CCU and MVA fees, due under the terms of this Agreement.

XII. NON-DISCLOSURE

E-ZPass Maryland respects the right of privacy and confidentiality of all Account holders. Account information will not be disclosed to third parties without your consent except as permissible by law and the policies of *E-ZPass* and the entities providing *E-ZPass* services.

XIII. DISCLAIMER

You acknowledge that *E-ZPass* Maryland and all entities providing *E-ZPass* services have not made, and expressly disclaim any representation or warranty, expressed or implied, relating to the transponder including, without limitation, any implied or expressed warranty of merchantability, fitness for a particular purpose or conformity to models or samples. You agree that *E-ZPass* Maryland and all entities providing *E-ZPass* services will have no obligation or liability whatsoever to you with respect to your use or the performance of the transponder. You agree to indemnify and hold harmless *E-ZPass* Maryland and all entities providing *E-ZPass* services from and against all damage, loss, cost, expense or liability relating to, arising from, or as a result of, the use or performance of the transponder.

XIV. INQUIRIES AND CORRESPONDENCE

Please send all correspondence, inquiries, payments and transponder returns to: *E-ZPass* Maryland Service Center, P.O. Box 17600, Baltimore, Maryland 21297-7600.

XV. SCHEDULE OF FEES

Nonrefundable Transponder fee:

Prices vary by model see the Application, Part 3

Monthly Account maintenance fee, if applicable: \$1.50 (see Section II.d)

Returned check fee: \$25.00

Administrative fee: \$25.00

Civil penalty: \$50.00

Additional copies of statements: \$.25 per page

All fees are subject to change without notice.